

## Delinquent Fee Rate Sheet

CWSA charges a penalty of 10% of the last net bill when a customer has not paid their quarterly invoice after a 30 day payment cycle. Penalties are applied to the last net bill as long as the balance on the account is over \$2.00.

If a customer is delinquent for at least 2 quarterly billing cycles and owes \$88.00 or more the fees for a customer for termination letters or to lien are as follows:

### **Termination Letter (Owner Occupied)**

Costs are cumulative

	Per Step	Cumulative
1 <sup>st</sup> termination letter (20 days)	\$3.00	\$3.00
2 <sup>nd</sup> termination letter (10 days) & post property	\$18.00	\$21.00
3 <sup>rd</sup> step water turn off by NBMA	\$73.00	\$94.00
3 <sup>rd</sup> step water turn off by WTA	\$73.00	\$94.00

### **Lien Letter (Tenant Occupied)**

	Per Step	Cumulative
1 <sup>st</sup> -Lien letter (certified) (30 days)	\$13.00	\$13.00
2 <sup>nd</sup> -Lien letter (regular) (10 days)	\$4.00	\$17.00
3 <sup>rd</sup> step-lien sent to Attorney	\$3.00	\$20.00
Cost of lien (legal & filing approximately)	\$235.00	\$255.00

### **Termination Letter (Tenant Occupied)**

#### **Under Utility Service Tenant Right Act**

	Per Step	Cumulative
1 <sup>st</sup> termination letter to owner (37 days)	\$15.00	\$15.00 (certified)
2 <sup>nd</sup> termination letter to tenant (30 days) & post property	\$18.00	\$33.00
3 <sup>rd</sup> step water turn off by NBMA	\$73.00	\$106.00
3 <sup>rd</sup> step water turn off by WTA	\$73.00	\$106.00

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Approved by motion of the Board on May 21, 2015 Amending Exhibit A, Version 2 on Resolution #331 originally adopted August 19, 2010